



# McCarthy Lake House

## Terms & Conditions

### Conditions of use & important information

Thank you for taking the time to read through this document.

This is designed to make your stay enjoyable and let you know exactly what is and is not included as well as protect both you and your guests as well as myself.

There are no meals included with the house booking however arrangements can be made for various meals to be provided.

The house is fully equipped which includes

- a refrigerator and freezer with ice maker,
- dishwasher, microwave,
- toaster, tea & coffee making facilities
- washing machine & dryer, iron and ironing board
- linen is supplied: sheets, pillows, blankets, doonas, towels, hand towels, face washers & tea towels.
- One small hairdryer is available
- Outside BBQ , utensils, oil, matches

### Consumables

The following supplies will be left for you to use for both weekend or weekly stay: a welcome complimentary tea, coffee, milk and sugar, toilet rolls in each toilet, dishwashing powder, laundry detergent, gas for BBQ. Toiletries are not supplied.

### Water

The property uses tank water. During dry season it can be a scarce and precious resource. Please use wisely

### On departure

It is a requirement that the house be left clean and tidy with all dishes washed, dried and put away.

All bins are emptied and garbage placed in appropriate bins in garage.

A comprehensive inventory list is available. We do not accept any responsibility for damages to or loss of property left in the house.

All room keys to be left on kitchen bench at departure.

### Smoking

is prohibited in the house and we ask guests to smoke outside using ashtrays provided and that these be emptied upon departure.

### Swimming pool

We ask you to observe basic pool safety rules to ensure everyone has a safe holiday. Please NO GLASS of any sort within the swimming pool area. We supply plastic glasses, plates and bowls.

All children must be supervised while in the pool.

We cannot be responsible for children while they swim.

### Noise

Please be aware noise travels across the lakes. Amplified music must be turned down after 11.30pm.

Guests are to respect surrounding neighbours and keep noise levels from being excessive.

### Pets

Please no pets. The property is not fenced. Jasper is the property cat.



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### Telephones

Most people find only Telstra mobiles will get a signal at the property. The house telephone number in case of emergency is 07 5494 3334.

### Internet

Free wifi is available – password Jennifer69

### Keys

Each bedroom can be locked separately. All keys to be left in individual doors on departure.

## Booking terms and cancellation policy

### Deposits

To secure your booking for the house we require \$440.

This may be paid by bank transfer to

Jennifer Perri ANZ: BSB 014 645 Account 2168 48238

or credit card payment via email invoicing. Just ask for an email invoice to be sent.

In the case of deposits made by bank transfer or cash, we will also require valid credit card details as security.

### Balance and confirmation of number of guests staying

To be paid in full 21 days prior to your stay.

### Cancellations

the following applies:

Prior to 21 days - Deposit forfeited

Less than 21 days out from stay – no refund

### Guests:

Only paying guests to stay over night.

No camper vans or tents

Children in port-a-cots supplied by parents are not included in the guest count, all other occupants, regardless of age are included in the occupancy requirements.

### Credit Card Security

We require a valid card as security. The things that could incur additional charges are, but not limited to the following:

- damage caused during your stay that requires to be repaired or replaced
- keys that need to be replaced \$10 per key
- Any outgoing calls made on the landline during your stay
- Any items found missing from the home, after a thorough search and consultation with yourself and other guests, would be charged for.

If a claim needs to be made, you will be notified prior to a payment being debited.

Our goal is for you to have fun, stay safe and feel at home and enjoy your stay.

The property manager lives on the property but may not be in attendance during your stay so please direct all enquires to myself.

Thank you  
Jennifer Perri